



Customer Engagement Action Plan 2024/25

Appendix 1

Action	Person Responsible	Target Date	Completed Date
Annual Report Scrutiny Group	HOHS/ Customer Services Team	Q2 2024/25	
Lintel Trust Repair & Recycle Project – 3 Community Workshops	HOHS/ Customer Services Team	Q4 2024/25	
Community Event	CEO / Working Group to be established	Q2 2024/25	
Consider implementation of an initiative young people and families e.g the Dolly Parton Imagination Library	CEO / Working Group to be established	Q3 2024/25	